







Applicants have amended the preamble to recite to route a plurality of questions to the expert." Each of the claims 132, 137 and 141 later recite questions being routed to an expert based on routing requests. Therefore, the Examiner's rejection is overcome.

In view of the above, each of the presently pending claims in this application is believed to be in immediate condition for allowance. Accordingly, the Examiner is respectfully requested to pass this application to issue.

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Respectfully submitted,

By Cheryl Milone Bab/ly  
Cheryl Milone Bab

Registration No.: 43,480  
DARBY & DARBY P.C.  
P.O. Box 5257  
New York, New York 10150-5257  
(212) 527-7700  
(212) 753-6237 (Fax)  
Attorneys/Agents For Applicants